

**ADDENDUM
CVPH MEDICAL CENTER
CHARITY CARES PROGRAM
FACT SHEET**

Guidelines have changed so that patients with income up to 400% of the poverty guidelines will meet eligibility criteria. Patients who meet the criteria for a government -sponsored program (Child Health Plus, Family Health Plus or Medicaid) must sign-up for the program and be deemed ineligible. With the exception of Medicare patients who cannot pay their co-insurance and deductible, CVPH will only give discounts to patients who do not have insurance or who are not eligible for government sponsored insurance.

Effective date of the program will be for accounts with dates of service after January 1, 2006.

Accounts will be analyzed by the Customer Service Representative to see if patient is eligible for a discount or payment plan arrangement.

In addition to the CARES program, CVPH will offer a prompt pay discount of 20% if account is paid in full within 30 days of statement or request.

Applications can be picked up at the CVPH Business Office, 21 Plattsburgh Plaza, Plattsburgh, NY 12901 or can be mailed if requested by calling 562-7075.

Application must be returned to CVPH with a copy of the patient's income tax return and two (2) pay stubs. Application will be screened and CVPH will set up appointment to discuss eligibility.

If the patient meets the Medicaid or CHP/FHP guidelines, the patient will be referred to Upper Hudson 562-3740 or can apply through Clinton Co. DSS 565-3330. Balance outstanding will be considered under the CARES program.

If a patient is denied for a government program and meets eligibility guidelines, they will be issued a Cares Card that will give the patient access to health care for one year. Depending on the patient's income, future health care charges will be covered by the CARES program at discounted charges or, in some cases, completely covered.

Questions about the CARES program should be referred to the Customer Service Team at 562-7075.