

From: [Bucci, Angela M.](#)
To: [CVPH All Exchange](#); [All Physicians](#)
Cc: cvphfcu@cvphemployesfcu.com
Subject: Credit Union Update
Date: Wednesday, March 18, 2020 4:27:49 PM
Importance: High

On behalf of Cassie Mooney, please see the message below:

Credit Union News:

Beginning tomorrow, March 19, the Credit Union Lobby will be open from 8 a.m. to Noon. The team will be available to conduct regular Credit Union business from Noon until 4 p.m. but only by phone.

Members who come to the Credit Union Lobby are asked to wait in line, complete the form needed for their transaction and take care to maintain a three-foot space between you and other members. These changes have been made to promote social distancing in support of the community-wide effort to slow the spread of COVID-19. They protect our staff and our valued customers.

We are encouraging members who do not already have a checking account with us to open one and use the associated debit card for ready access to their funds. Transfers between your accounts can be done online at [www: cvphemployesfcu.com](http://www.cvphemployesfcu.com) or over the phone by calling (518) 562-7030. Both the monthly maintenance fee of \$1 and \$3 check fee will be waived for the months of March, April, and May. The waivers may be extended.

We take great pride in meeting the needs of our customers and will continue to process payroll checks, loan applications, ACHs, and direct deposits.

During this time of continuous change, the Credit Union Board of Directors and Leadership will meet regularly to make adjustments to our operations if necessary.

Thank you for your cooperation and understanding. Should you have questions please call (518) 562-7030 or email cvphfcu@cvphemployesfcu.com.

Sincerely,

Cassie L. Mooney
Credit Union CEO

Angela M. Bucci
Administrative Director

Executive Assistant to Michelle LeBeau, President & COO

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