

Quick Start Guide to Activating Your Patient Portal Account

1. GET STARTED

Type Patient.Hixny.com into your computer browser
 Click on “Activate Your Account”- at the bottom of the sign on box, on the left
 Enter the access code that was given to you
 Enter your date of birth (yyyy/mm/dd)
 Click “Activate My Account”

2. READ

Read the Patient Participation Agreement.
 If you agree with the terms, click “I Agree.”

3. PASSWORD

Type in your temporary password (case sensitive) given to you by your hospital registration agent and click “Submit.”

4. YOUR ACCOUNT

Create a unique user name
 Create a personalized password
 Click “Create my user name”

5. MESSAGE

Your account is now activated
 Click “Start” to log in

6. SIGN ON

Sign on by entering your user name and password.

7. VIEW

Click on the “Wellness” tab to view your health records.



8. UPDATE YOUR PERSONAL EMAIL

Click on “My Account”
 Click on “Change Email”
 Type in your personal email address (if you have one)
 Type in your password
 Click “Save My New Email”

9. GET SUPPORT

Can't log in? Call CVPH Advanced
 Registration at (518) 562-2273.

*Internet Explorer 9 or newer, Safari, Chrome or Firefox are the browsers required to access the portal.

AREA PROVIDERS CONTRIBUTING DATA TO THE PATIENT PORTAL

Clinton County

Adirondack Medical Practice

Adirondack Primary Care

Kristin Ambler, MD

David Anderson, MD

Laura Carbone, MD

Debra Clark, MD

The University of Vermont Health Network - CVPH:

- Adult Medicine
- Family Medicine
- General Surgery
- Pulmonology
- Plastic, Reconstructive & Hand Surgery
- Neurosurgery
- Rheumatology

Eye Care for the Adirondacks, Plattsburgh

Gastroenterology Associates of Plattsburgh

Stephen Guy Hausrath, MD

Hudson Headwaters Health Network

North Country Family Health

Craig Hurwitz, MD

Lake City Primary Care

Kevin McCullum, MD

Mountain View Pediatrics

William Pelton, MD

Peru Family Health

Primary Care Health Partners

- Plattsburgh Primary Care Pediatrics

Plattsburgh Medical Care

Plattsburgh Pediatrics

Essex County

Elizabethtown Community Health Center

High Peaks Health Center

Smith House Health Care Center

Westport Health Center

Hudson Headwaters Health Network

- Moriah Health Center
- Schroon Lake Health Center
- Ticonderoga Health Center

North Country Sports Medicine, Ticonderoga

Russell Rider, MD

Franklin County

Adirondack Health Centers

- Tupper Lake Health Center

Adirondack Internal Medicine & Pediatrics

Adirondack Surgical Group

Alice Hyde Medical Center Outpatient Medical Services

- Alice Hyde Cardiology
- Alice Hyde Endocrinology
- Alice Hyde General Surgery
- Alice Hyde Health Center
- Alice Hyde Internal Medicine
- Alice Hyde Medical Practices
- Alice Hyde Nephrology/Internal Medicine
- Alice Hyde OB/GYN
- Alice Hyde Orthopedics and Sports Medicine
- Alice Hyde Urology
- Bessette Health Center
- Internal Medicine
- Dermatology
- Dwyer Health Center
- Martin J. Leroux Health Center
- Tower Health Center

Benardot Pediatrics

Anjini Bhagat, MD

Gerald Cahill, MD

Eye Care for the Adirondacks, Malone & Saranac Lake

Edward Mazdzer, MD

Medical Associates of Saranac Lake

North Country Health Care Medical, PLLC

Rajiv Shah, MD, PC

For more information, call (518) 562-2273 or visit us online at UVMHealth.org/CVPH.



UVMHealth.org/CVPH