Quick Start Guide to Activating Your Patient Portal Account

1. GET STARTED
   Type Patient.Hixny.com into your computer browser
   Click on “Activate Your Account” - at the bottom of the sign on box, on the left
   Enter the access code that was given to you
   Enter your date of birth (yyyy/mm/dd)
   Click “Activate My Account”

2. READ
   Read the Patient Participation Agreement.
   If you agree with the terms, click “I Agree.”

3. PASSWORD
   Type in your temporary password (case sensitive) given to you by your hospital registration agent and click “Submit.”

4. YOUR ACCOUNT
   Create a unique user name
   Create a personalized password
   Click “Create my user name”

5. MESSAGE
   Your account is now activated
   Click “Start” to log in

6. SIGN ON
   Sign on by entering your user name and password.

7. VIEW
   Click on the “Wellness” tab to view your health records.

8. UPDATE YOUR PERSONAL EMAIL
   Click on “My Account”
   Click on “Change Email”
   Type in your personal email address (if you have one)
   Type in your password
   Click “Save My New Email”

9. GET SUPPORT
   Can’t log in? Call CVPH Advanced Registration at (518) 562-2273.

*Internet Explorer 9 or newer, Safari, Chrome or Firefox are the browsers required to access the portal.
AREA PROVIDERS CONTRIBUTING DATA TO THE PATIENT PORTAL

Clinton County
Adirondack Medical Practice
Adirondack Primary Care
Kristin Ambler, MD
David Anderson, MD
Laura Carbone, MD
Debra Clark, MD

The University of Vermont Health Network - CVPH:
- Adult Medicine
- Family Medicine
- General Surgery
- Pulmonology
- Plastic, Reconstructive & Hand Surgery
- Neurosurgery
- Rheumatology

Eye Care for the Adirondacks, Plattsburgh
Gastroenterology Associates of Plattsburgh
Stephen Guy Hausrath, MD

Hudson Headwaters Health Network
- North Country Family Health
Craig Hurwitz, MD
Lake City Primary Care
Kevin McCullum, MD

Mountain View Pediatrics
William Pelton, MD

Peru Family Health
Primary Care Health Partners
- Plattsburgh Primary Care Pediatrics

Plattsburgh Medical Care
Plattsburgh Pediatrics

Essex County
Elizabethtown Community Health Center
High Peaks Health Center
Smith House Health Care Center
Westport Health Center

Hudson Headwaters Health Network
- Moriah Health Center
- Schroon Lake Health Center
- Ticonderoga Health Center

North Country Sports Medicine, Ticonderoga

Russell Rider, MD

Franklin County
Adirondack Health Centers
- Tupper Lake Health Center
Adirondack Internal Medicine & Pediatrics

Adirondack Surgical Group
Alice Hyde Medical Center Outpatient Medical Services
- Alice Hyde Cardiology
- Alice Hyde Endocrinology
- Alice Hyde General Surgery
- Alice Hyde Health Center
- Alice Hyde Internal Medicine
- Alice Hyde Medical Practices
- Alice Hyde Nephrology/Internal Medicine
- Alice Hyde OB/GYN
- Alice Hyde Orthopedics and Sports Medicine
- Alice Hyde Urology

Bessette Health Center
Dwyer Health Center
Martin J. Leroux Health Center
Tower Health Center

Benardot Pediatrics
Anjini Bhagat, MD
Gerald Cahill, MD

Eye Care for the Adirondacks, Malone & Saranac Lake
Edward Mazdzer, MD

Medical Associates of Saranac Lake
North Country Health Care Medical, PLLC
Rajiv Shah, MD, PC

For more information, call (518) 562-2273 or visit us online at UVMHealth.org/CVPH.